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"Welcoming a Change in Season"

~ Welcoming all the new cycles of life that come with spring ~ Artist Jared Tait, member of Sachigo Lake First Nation, <u>Instagram@taitjared</u>



## Happy springtime!

Last week, our staff had the pleasure of visiting newly grid-connected Keewaywin First Nation, meeting many of our new customers at our spring raffle event. **Over 50 customers were signed up to the Ontario Electricity Support Program** with the help of Ontario Native Welfare Administrators Association (ONWAA) and will now receive a monthly bill credit to help with their electricity costs!

If you would like to sign up too, call ONWAA at 1-844-885-3157, email <u>oesp@onwaa.ca</u>, or apply yourself online at <u>OntarioElectricitySupport.ca</u>.

Shout out to Keewaywin school bus driver and artist Maurice Martin whose beautiful painting is now a part of our Artist's Project. To learn more about the program, visit <u>Hydro One Remote Communities Inc. - Artist Projects</u>





Paying your electricity bill is easier than ever. In addition to being able to pay your bill through your bank's online banking app, now our online Paymentus portal accepts Apple Pay, Google Pay and PayPal in addition to Debit and Credit cards!

Want to make a one-time payment on your account with Visa, Mastercard, Debit card, Google Pay, Apple Pay or PayPal?

## **PAY WITH PAYMENTUS**

## **Spring Collections Schedule**

## Spring 2025 Collections

Community	Planned Trip Week	Payment Deadline Date
Armstrong	1-May	25-Apr
KZA (Gull Bay)	1-May	25-Apr
Whitesand FN	1-May	25-Apr
Collins FN	1-May	25-Apr
Bearskin Lake FN	1-May	25-Apr
Sachigo Lake FN	1-May	25-Apr
Neskantaga FN	5-May	2-May
Marten Falls FN	5-May	2-May
Webequie FN	5-May	2-May
KI (Big Trout Lake FN)	12-May	9-May
Wapekeka FN	12-May	9-May
Kingfisher Lake FN	12-May	9-May
Wunnumin Lake FN	12-May	9-May
North Caribou Lake FN	12-May	9-May
Deer Lake FN	19-May	16-May
Sandy Lake FN	19-May	16-May
Fort Severn FN	19-May	16-May
Wawakapewin FN	19-May	16-May
Kasabonika Lake FN	19-May	16-May
Pikangikum FN	26-May	23-May
Poplar Hill FN	26-May	23-May
North Spirit Lake FN	26-May	23-May
Keewaywin FN	26-May	23-May
Biscotasing	2-Jun	30-May
Hillsport	2-Jun	30-May
Oba	2-Jun	30-May
Sultan	2-Jun	30-May

Two times a year, once in the spring and once in the fall, Remotes schedules a Collections Trip to each community we serve.

If you are behind on your bill payments, you will receive a letter, and if in a First Nation Community, your name will also be included on a list of unpaid accounts to Chief and Council, and Ontario Works.

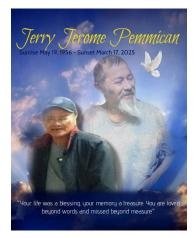
During a Collections Trip, customers that have not made arrangements to pay their bill are disconnected by our technical staff.

Note: we will never disconnect a customer in the wintertime. Our Collections efforts are a last resort and to ensure undisrupted electrical service, bills should be paid on time.

If you have received a reminder letter or disconnection notice, **please do not wait to reach out to our Billing Department at ph.1.800.465.5085 or email** 

**<u>RemotesBilling@HydroOne.com</u>**. We are here to help and will work with you to find a solution.

To learn more about Collections visit <u>Hydro</u> <u>One Remote Communities Inc. - Collections</u> (hydrooneremotes.ca).



ϧΓϧΔ·⊃⊂⊲⋅ϧ₋⁻ ⊲Δ⋅ϧ ϧρΔಀϧ⋅∧L∩ィ⁻ Remembering the late Jerry Pemmican

Jerry began working at Hydro One Remotes in the 1990's as our Operator of the Diesel Generating Station in his home community of Kasabonika Lake First Nation. He became a friend to many Hydro One Remotes staff and will be dearly missed. His hard work and dedication will always be remembered.

## 14.77¢ 📿 TIP OF THE MONTH

## All Additional kWh: 22.25¢

Next 1500 kWh:

Did you know Remotes uses "Tiered Rates" (not "Time of Use")?

# For Hydro One Remotes customers, it does not matter what time of day you use electricity!

Rates are set by the Ontario Energy Board, with Hydro One Remotes having "**Tiered Rates**". This means that for residential customers the first 1000 kilowatt hours (kWh) used is priced at 11.07 cents/kWh, the following 1500 kWh used is priced slightly higher at 14.77 cents/kWh, and any additional energy used is 22.25 cents/kWh (*Nov 2024 pricing*).

## The more electricity you use, the more you pay.

Visit <u>Hydro One Remote Communities</u> <u>Inc. - Electricity Rates</u> for more information on electricity pricing.

To reduce your energy use and learn about energy saving programs, visit <u>Hydro One Remote Communities Inc. -</u> <u>Energy Saving Tips & Programs</u>



## Cooking

• Microwaves, slow cookers and toaster ovens use up to half the energy of a conventional oven!

• If you turn off your oven 10 -15 minutes before you are done cooking, your food will continue to cook and you'll save money.

## Washing clothes

• If you wash with cold water, you'll save energy, and money.

• Keep your dryer lint trap cleaned after every use, and make sure the outside dryer vent isn't clogged.

## HOW TO REACH US

## POWER OUTAGE OR EMERGENCY CALL (24/7):

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1.888.825.8707
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#### **BILLING:**

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# SERVICE, upgrades, new connections: Δ<sup>u</sup>dUΔ· ⊲\_ρρΔ·<sup>5</sup> b9·UΔ·α<sup>-</sup> ▷L Δ.ℑρ⊃<sup>5</sup> 1.888.825.8707 9L ΔΓ<sup>u</sup>Δ∇Δ<sup>a</sup> α⊂∇CL<sup>a</sup> RemotesCustomerService@HydroOne.com



HydroOneRemotes.ca



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