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Wishing you a joyful and safe holiday season!

Warm greetings from all of the staff at Hydro One Remotes



Welcome Poplar Hill First Nation!

Just this week, Poplar Hill First Nation was connected to the [Wataynkaneyap Powerline](#), with electrical distribution now served by Hydro One Remotes. Welcome! We are happy to serve.

A reminder to all customers, **if there are any power issues this holiday season please call our emergency line at 1.888.825.8707.**

Planning new housing?

Reach out to our Customer Service when you are considering a new housing development. The sooner we know, the quicker we will be able to connect you:

- We will discuss your project, building details, service size, type of heat, electrical service and more.
- We will offer you advice on location to help save you money on your connection costs (new poles are expensive).



New Subdivision in KI First Nation

service.

- We will pre-order poles and other equipment to ship on the winter road.
- Note that Remotes operates "First Come, First Serve" when scheduling connections.
- Visit [Hydro One Remote Communities Inc. - New Connections and Upgrades](#) to learn more!

CONGRATULATIONS WINNERS!

- Ray Sakaneo, Neskamtaga First Nation
- Levis Fiddler, Sandy Lake First Nation
- Kayla Williams, North Caribou Lake First Nation
- Evangeline Peters, Pikangikum First Nation
- Maggie Kakekayash, North Caribou Lake First Nation

UPDATE YOUR ACCOUNT CONTEST



"UPDATE YOUR ACCOUNT CONTEST" WINNERS!

Thank you to the 77 entrants of our contest that encouraged customers to update their account information. The winners will have their prize hand delivered to their door the next time our crew is in your community.

If you wish to update your account information, you can do so anytime on our website at [Hydro One Remote Communities Inc. - Update My Account Information](#)

If you would like your bills E-mailed to you, rather than mailed, call our Billing Department at **1.800.465.5085** or visit [Hydro One Remote Communities Inc. - Switch to Paperless](#)

Wataynikaneyap Power milestone



Last week, Hydro One Remotes was proud to join with other project partners at an event in Thunder Bay celebrating the completion of the construction of the 1800 km long [Wataynikaneyap Power transmission system](#), a milestone achievement.

"This gathering marks the achievement of First Nations working together tirelessly for 35 years to connect the communities to the transmission grid," remarked Margaret Kenequanash, CEO of Wataynikaneyap Power. "Well before this project started in 2008, the First Nations in the area agreed to work on energy as a regional issue. Owning infrastructure in our Homelands and building a solid foundation for our future generations has been a success and it must continue."



EMERGENCY VEHICLE KIT

We all know how unpredictable the weather in the north can be, so it is always a good idea to have winter safety and emergency equipment in your vehicle. A basic kit should contain the following:

- Food that won't spoil, such as energy bars

In most communities, every month the community meter reader visits the meter on the side of your home and writes down the amount of electricity used.

We all love our pets, but even the friendliest of dogs can become protective. We ask customers to be mindful their dogs, so that the meter reader and other workers in the community are able to do their job safely and efficiently.



Vehicle

Using a block heater timer when you plug in your vehicle will save electricity and \$ money. Set it so it turns on 2 - 3 hours before you leave home instead of keeping your vehicle battery warm all night.

- Blanket
- Extra clothing and boots
- First aid kit with seatbelt cutter
- Small shovel, scraper and snowbrush
- Candle in a deep can and matches
- Wind-up flashlight
- Whistle—in case you need to attract attention
- Roadmaps
- Copy of your emergency plan

You may also want to keep in your trunk:

- Sand, salt or cat litter (non-clumping)
- Antifreeze and windshield washer fluid
- Tow rope
- Jumper cables
- Fire extinguisher
- Warning light or road flares

[Preparing an Vehicle Emergency Kit](#)

HOW TO REACH US

POWER OUTAGE OR EMERGENCY CALL

(24/7):

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1.888.825.8707

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BILLING:

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RemotesBilling@HydroOne.com

SERVICE, including new connections:

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1.888.825.8707

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RemotesCustomerService@HydroOne.com



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