

**From:** [Hydro One Remote Communities Inc.](#)  
**To:** [MURRAY Gail](#)  
**Subject:** REMOTES E-BULLETIN: May 2025  
**Date:** Wednesday, May 21, 2025 2:24:47 PM

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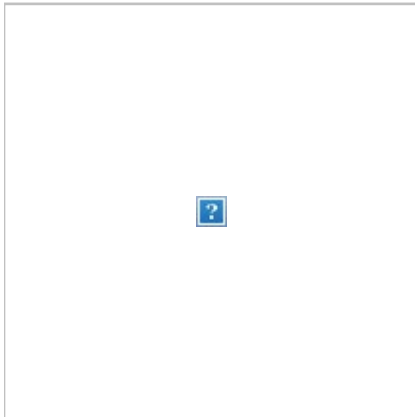


***Handmade Beaded Eagle Moccasins with Beaver Fur***

*Artist Janet Apetawakeesic, member of North Caribou Lake First Nation, [haldayjanice@gmail.com](mailto:haldayjanice@gmail.com)*



a flock of geese flying overhead at sunset



## Spring has Sprung

Earlier this month, our staff had the pleasure of visiting North Caribou Lake First Nation, meeting many of our customers at our spring raffle event. One customer we met was **talented Janet Apetawakeesic whose beautiful handmade moccasins are now a part of our Artist Project**.

The Ontario Native Welfare Administrators Association (ONWAA) attended the trip and signed up **over 50 customers to the Ontario Electricity Support Program!** These customers will now receive a monthly bill credit to help with their electricity costs.

**If you would like to sign up too, call ONWAA at 1.844.885.3157, email [oesp@onwaa.ca](mailto:oesp@onwaa.ca), or apply online at [OntarioElectricitySupport.ca](http://OntarioElectricitySupport.ca).**

## Career Fair Fun

Hydro One Remotes trades staff had the pleasure of meeting with students and staff at Pikangikum's well orchestrated **Skilled Trades Event** held April 24th at the **Eencho kay Birchstick School**.



We are also thrilled to visit **Wunnumin Lake First Nation** on May 8th where we did a very enjoyable student safety presentation at the **John George Martin Memorial School** to the Grade 2/3 class along with Wataynikaneyap Power.

Afterwards, we joined the **Career Fair** in the gym and met with many students, staff and community members.

***Thank you for the invitations!** Please reach out to [Gail.Murray@HydroOne.com](mailto:Gail.Murray@HydroOne.com) if you have a community event you would like to share.*

**PAYMENT FOR NEW CONNECTIONS & UPGRADES**

**HELPING YOU THROUGH ANY POSTAL DISRUPTIONS**

**With a looming postal strike, a reminder that you can pay your bill a number of ways:**

Please reach out to learn about other

ways to pay (*rather than mailed cheques*) for new connections and electrical upgrades.

**CUSTOMER SERVICE:** ph.  
**1.888.825.8707**

Email:

**RemotesCustomerService@HydroOne.com**

- **Online** with a Mobile banking App or Internet banking
- By Credit Card or Debit Card (Mastercard, Visa, Visa Debit, Northern Store "We" card), PayPal, Google Pay and Apple Pay **on our website** (*anytime of day or night*) **or by phoning our Billing Department at 1.800.465.5085** (*24/7 automated system for payments after hours*)
- At the local store (Moneygram)
- At a bank



Please call our **Billing Department at 1.800.465.5085** if you are unsure of what you owe (your balance) or have any questions.

Customers are also encouraged to take advantage of Paperless Billing, AutoPay and myAccount to access account information and due dates.

**LEARN ABOUT PAPERLESS OPTIONS**



**SWITCH TO PAPERLESS BILLING**

Avoid billing interruptions by switching to Paperless. **You'll receive your bill directly in your email inbox!**

To sign up, phone our Billing Department at **1.800.465.5085** or apply online:

## PAPERLESS OPTIONS

## Springtime Energy Savings

- Remember to turn down (or off) heat traces and crawlspace heaters.
- On sunny days open window coverings to let warm light in. Once the sun sets, close them to retain heat.
- Insulation helps keep your home warm in the winter and cool in the summer. When correctly installed, insulation can deliver comfort and savings, especially during the hottest and coldest times of the year.
- Use cool water to wash your clothes – it takes a lot of electricity to heat water.
- Hang clothes on a clothesline instead of using the dryer.

**MORE ENERGY SAVING TIPS**

- ## MORE ENERGY SAVING TIPS

**POWER OUTAGE OR EMERGENCY CALL  
(24/7):**

## SERVICE, upgrades, new connections:

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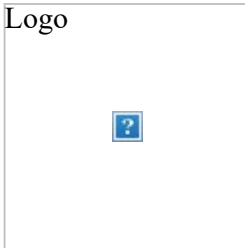
**BILLING:**

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[HydroOneRemotes.ca](http://HydroOneRemotes.ca)

Logo



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