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## HELPING YOU THROUGH THE POSTAL DISRUPTION

**With letter mail held up, a reminder that you can pay your bill a number of ways:**

- Online with a Mobile banking App or Internet banking
- By Credit Card or Debit Card (Mastercard, Visa, Visa Debit, Northern Store “We” card) on our website *(anytime of day or night) or by phoning our office (24/7 automated system to allow payments after hours)*
- At the store (Moneygram)
- At a bank



[Hydro One Remote Communities Inc. - Pay my Bill](#)

Call our Billing Department at **1.800.465.5085** if you are unsure of your balance or have any questions.

Customers are also encouraged to take advantage of Paperless Billing, AutoPay and myAccount to access their account information and due dates.



## SWITCH TO PAPERLESS BILLING

Avoid any billing interruptions by switching to Paperless. **You'll receive your bill directly in your email inbox.**

To sign up, phone us at 1.800.465.5085, or apply online: [Hydro One Remote Communities Inc. - Switch to Paperless](#)



Fred Sainnawap reads a meter in his home community of Kitchenuhmaykoosib Inninuwug.

## 48 Years of meter reading in KI

When Fred Sainnawap began meter reading in 1975 he was 18 years old and there were only 24 meters in his community of Kitchenuhmaykoosib Inninuwug (“KI”). 48 years later at age 66 and now a great-grandpa, Fred is still going, reading over 400 meters in the growing community.

KI, a partner of the 24 First Nation majority owned Wataynikaneyap Power Transmission Line Project ([wataypower.ca](http://wataypower.ca)), recently became connected to the provincial power grid. With community distribution still

many more new homes in the future for Fred to read.

***We salute Fred and all the dedicated local meter readers serving our customers in the far north!***



## WATAY GRID CELEBRATION IN KI & WAPEKEKA

Hydro One Remotes recently attended the wonderful grid celebration event in KI and Wapekeka. We congratulate the Wataynikaneyap Powerline project team on this banner year and look forward to serving additional Watay partner communities in 2025!

## UPDATE YOUR ACCOUNT CONTEST!



**5 KEURIG COFFEE MAKERS with COFFEE PODS AVAILABLE!**

**Update your account info today to be entered**

## HOW TO REACH US

### POWER OUTAGE OR EMERGENCY CALL (24/7):

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**1.888.825.8707**

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### BILLING:

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**1.800.465.5085**

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[RemotesBilling@HydroOne.com](mailto:RemotesBilling@HydroOne.com)



### Electric Furnaces - Did you know?

- Using electric heat will make your electrical bills higher, but will save time and money on wood, oil, and propane.
- Electric furnaces require a large amount of electricity to heat; you may need to upgrade a home to 200amp service, otherwise breakers may trip if overloaded.

### SERVICE, including new connections:

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**1.888.825.8707**

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[RemotesCustomerService@HydroOne.com](mailto:RemotesCustomerService@HydroOne.com)



[HydroOneRemotes.ca](https://HydroOneRemotes.ca)



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680 Beaverhall Place, Thunder Bay, ON P7E 6G9

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