

Prepare for a Power Outage



For Hydro One Remotes served Communities



Before an Outage *(and if you know an outage is going to happen, such as a planned power outage)*

- Prepare a 72-hour emergency kit. Make sure everyone knows where it's kept.
- Fully charge all mobile phones, laptops and other chargeable devices.



During a Power Outage

- Report a power outage to Hydro One Remotes (anytime) **ph. 1.888.825.8707**
- Locate your emergency kit. Ensure your flashlights are working.
- Unplug all TVs, electronics and appliances at home.
- Turn off all light switches except one – so you know when power is restored.
- Bring outdoor items such as patio furniture inside.
- Avoid opening the fridge and freezer to retain the cold.
- Stay inside and away from windows and doors.
- Check the local news for weather updates.



After a Storm/Power outage

- Replenish your emergency kit.
- Inspect your property for any damage, and document it.
- If you see a downed power line, stay at least 10 metres back and report it to **ph. 1.888.825.8707**
- Don't wade through a flooded basement to reach the electrical panel.
- Check your electrical panel and contact a master electrician if damaged.
- Make sure your stove is turned off and ensure there are no flammable materials on elements that could catch fire.
- Turn on appliances and electronics one at a time to avoid a power surge.
- Check in on neighbours and friends in your area.
- Dispose of any spoiled food in your fridge and freezer.



72-hour Emergency Kit

- Windup or battery-powered flashlight
- Windup or battery-powered radio
- Portable external battery charger for smart devices
- Water (2 litres per person per day)*
- Canned or dried food that won't spoil
- First aid kit
- Prescriptions and medical items
- Blankets
- Batteries for your flashlight and radio
- Manual can opener
- Candles and matches
- Emergency contact list