

CONNECTION COSTS

Planning a new build in a Hydro One Remotes served community & wondering about costs?



Layouts

When planning your construction, contact our Customer Service representatives to help you plan (**1-888-825-8707**, email RemotesCustomerService@hydroone.com). We can offer advice about location, capacity, and other information that may help you save money.

1. A design site visit will be scheduled for a fee, and a design technician will visit your site.
2. After the visit, we will send you some documents including a copy of the design and the Construction Agreement & Invoice.

New Connections

Some facts about Connection Costs:

- In Ontario, customers pay to connect to their electrical distribution systems (*the poles and wires providing power in the community*).
- In the communities that Hydro One Remotes serves, usually the Band requests and pays for new connections.
- Hydro One Remotes does not make a profit on new connections: we charge actual costs \$ and try to save the band money by combining new connections with other work in the community.



We recommend houses be built with 100 amp service:

Saves your band money and allows more houses to be connected.



**Electrical
Safety
Authority**

**Call the Electrical
Safety Authority (ESA)
before you begin
wiring your building:
1.877.372.7233**

*There will be fees
associated with the
necessary permits &
inspections.*

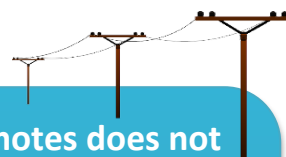
esasafe.com

Calculating Connection Costs

- Sometimes customer connections can be relatively simple and inexpensive if all that is required is a meter and wire.
- Some connections are costly, if more poles are needed, or if transformers are added or replaced.
- Labour costs, equipment needed, service size, heating type and number of trips to the community are factors that affect the cost of connection.

Other considerations:

- *Can the work be completed while we are already in your community on other business?*
- *Can we complete the work while en-route to another community during the "fly-by"?*
- *Is the new connection near existing poles?*
- *Shipping costs of larger materials*
- *The season: costs can be 25%-50% higher if work is done during winter months.*
- *Other issues such as bedrock complications, contractor delays, and other factors.*



**Hydro One Remotes does not
make a profit on new
connections!**

*Your band is charged actual costs &
we try save you money \$ by
combining with other work.*

The New Connections Process is detailed on our website: hydrooneremotes.ca/new-connections